Winter 2018 Computer Room Survey

Computer Lab Management continually strives to improve our computer rooms. Your feedback helps us understand, evaluate, and improve the services we offer UC Davis students. We appreciate your time and input.

1. Name (optional):

2. Email Address (optional):

3. 1. Class Standing:

   Mark only one oval.

   - ◯ First year
   - ◯ Second year
   - ◯ Third year
   - ◯ Fourth year
   - ◯ Fifth or more year
   - ◯ Masters candidate
   - ◯ PhD candidate
   - ◯ Professional School

4. 2a. What types of computers do you own?
   Please check all that apply.

   Check all that apply.

   - ☐ I own a desktop
   - ☐ I own a laptop, including convertible laptop/tablets

5. 2b. Which of these other electronic devices do you own?

Please check all that apply.

Check all that apply.

- ☐ I own a tablet (iPad, Android tablet, Amazon Fire, Nook Tablet)
- ☐ I own a smartphone (iPhone, Android, Windows Phone, or other phone that can check email and surf the web)
- ☐ I own a black and white dedicated eReader (Kindle, Nook)

6. 3. Why do you use the computer rooms?

Please check all that apply.

Check all that apply.

- ☐ I don't own a computer
- ☐ When my laptop/phone runs out of power
- ☐ When I leave my laptop at home
- ☐ Access academic related (Canvas, DavisMail, SISWeb, etc.)
- ☐ Access websites for non-academic reasons
- ☐ I need access to specialized software which I do not own
- ☐ I need access to specialized hardware which I do not own (e.g. scanners, video editors, etc.)
- ☐ The campus computers have faster Internet access
- ☐ The campus computers work better than mine
- ☐ The campus computers have bigger monitors than my laptop
- ☐ I have a class that meets in a computer classroom
- ☐ Other

7. Other reason from above

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4. If you own a computer please answer the following question.
If you own more than one computer, please respond for the computer you use most often.

8. Computer type:

Mark only one oval.

- ◯ Desktop
- ◯ Laptop

9. Operating system:

Mark only one oval.

- ( ) Windows 10
- ( ) Windows 8/8.1
- ( ) Windows 7
- ( ) Windows - older version
- ( ) Windows - not sure what version
- ( ) macOS 10.13 High Sierra
- ( ) macOS 10.12 Sierra
- ( ) Mac OS X 10.11 El Capitan
- ( ) Mac OS X 10.10 Yosemite
- ( ) Mac OS X - older version
- ( ) Mac OS X - not sure what version
- ( ) Linux or Unix
- ( ) Other

10. Office Suite:

If you have multiple office suites please choose the one you use most often.

Mark only one oval.

- ( ) Microsoft Office 365 (online version)
- ( ) Microsoft Office 2016 (Mac/PC)
- ( ) Microsoft Office 2013 (PC)
- ( ) Microsoft Office 2011 (Mac)
- ( ) Microsoft Office 2010 (PC)
- ( ) Older PC version of Microsoft Office
- ( ) Older Mac version of Microsoft Office
- ( ) Pages, Numbers & Keynote (Apple)
- ( ) OpenOffice, LibreOffice, FreeOffice
- ( ) Google Docs
- ( ) Not sure
- ( ) Other

11. Printer:

   Mark only one oval.

   ◯ None

   ◯ Ink Jet

   ◯ Laser

   ◯ Other

12. Please check all the peripherals you own:

   Check all that apply.

   ☐ USB flash drive
   ☐ External hard drive
   ☐ Scanner
   ☐ 3D Printer

13. 5. How do you normally transfer your work from one computer to another:

   Mark only one oval.

   ◯ USB flash drive

   ◯ Portable hard drive

   ◯ Email file to yourself

   ◯ Google Drive

   ◯ Box.com

   ◯ Microsoft OneDrive

   ◯ Dropbox

   ◯ iCloud

   ◯ Other Internet or cloud based file storage

   ◯ AirDrop (to/from IET computer)

   ◯ Other: _____

14. 6. If you have printed in the computer rooms, why did you print?
    Please check all that apply.

    Check all that apply.

    ☐ I didn't print in the computer rooms
    ☐ I don't own a printer
    ☐ I printed class assignments (e.g. essays, homework, labs)
    ☐ I printed class materials (e.g. research, syllabi, readings)
    ☐ I printed personal documents (not class related)
    ☐ The campus printers are better than mine

15. 7. How many sheets do you need to print each quarter for academic purposes (class material, assignments, study aids)?

    Mark only one oval.

    ○ Less than 25 sheets
    ○ 26 to 50 sheets
    ○ 51 to 75 sheets
    ○ 76 to 100 sheets
    ○ 101 to 150 sheets
    ○ 150 to 200 sheets
    ○ Over 200 sheets

16. 8. Do you have other suggestions or comments to help improve the campus computer rooms or services?

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